

# FLORIDA NENA



Executive Board Meeting Minutes  
Thursday, October 3, 2019, 0930

[join.me/FLORIDANENA](https://join.me/FLORIDANENA) / Conference ID: 947-936-813 # / Px: (813) 769-0500

## AGENDA

**CALL TO ORDER:** Meeting was called to order at 0930 by Laurie

### ROLL CALL:

Voting members in attendance: Laurie Anderson, Dan Koenig (joined late), Sandi Chernoff, Ira Pyles, Keith Godwin (left at 1100), Katja Jalonen and Christine Cooper (left at 1101)

Committee Chair/Advisory in attendance: Sue Pettingill, Rolf Preuss, Jeff Ballard, Judith Weshinsky-Price, (joined late)  
Additional Attendees: Linda Draughn-Wolosky

### Not in Attendance:

Voting Members: Mike Fernandez, Greg Holcomb  
Committee Chair/Advisory: Amber Siena,

### OLD BUSINESS

1. Approve Minutes from August 2019 – add a few things from Sandi: account balances, three meeting agenda items, account balances – Katja motion, Ira second (assured we have a quorum)
2. Fall Conference -
3. Fundraising Chair – Laurie will put out to membership that we are looking for one
4. Executive Board Position Applicants – Keith: Nomination committee has their assignments set: Ira and Michael will need the membership list the Friday prior to conference to utilize for voting so that only members vote and vote once. Christine and Vanessa will separately count the votes and provide them to Keith to have checks and balances. Second VP two applicants, two for treasurer, one for secretary. By October 8<sup>th</sup> (40 days out) the list of candidates with bios need to be sent to membership. Jeff will get that posted.
5. **501c3 update – Laurie provided updates: still have not received anything, 90-day mark now. 180-mark was also given. Sandi will reach out to the IRS to see if any updates.**
6. **National NENA Conference After Action from Greg: Linda is attempting to get feedback from National NENA staff. Just trying to schedule it, format looks good. Linda wants to meet with FL members first, then National – Greg suggested Linda work off the list for now and then meet with FL afterwards. Linda will attempt to set up something for the afternoon of 15<sup>th</sup>, perhaps 2pm.**
7. **Conflict of Interest Policy Affirmation Statement – copy from Susan Nelson was received and sent to Katja for her records.**

### NEW BUSINESS

1. Exceptional Service Recognition award and committee – Keith: APCO does a great job of recognition and now that we have a separate conference we should do something as well. He put together some criteria for a committee and its roles and submission criteria. Changed the document a little to make sure it is individual recognition only, not group which could get too expensive. Sue: group award perhaps with were only supervisor comes? How to make this fair? Ira: are we just duplicating what APCO does? Maybe we should something on our own? How do we make it so we don't duplicate theirs and make sure we stay true to NENA's mission? Laurie: could be a tech, 911 coordinator, not just call takers; wording needs to reflect that. Linda: one of the largest membership portions now is the telecommunications themselves and there is a need and a gap in representing them – for example wellness touches us all in the industry, not just call takers. Focusing on the whole industry. Open to everyone in the 911 community to separate us from APCO? Does the

recipient need to be a NENA member? Sue: perhaps giving them something tangible to get them be a part of NENA like subscription or conference entry? Ira: do we need to do four? Do we want to “force” them to be a part of NENA, should we pay for whatever conference they want to go to? Laurie: we are NENA and need to keep it in our organization. Katja: put on the website for recognition as well. Laurie made notes on the document and asked Keith to bring it back next time. Laurie – do we have to create a new committee or can this be part of nominations committee? Sue – maybe ask Rolf or someone else from the industry to be a part of that committee? Ira – maybe the body of that committee then needs to change? Laurie – would also have to change in the bylaws in November. Linda - maybe former board members on this? Additional comment from Sandi by email: should it be called Exceptional Individual Service Recognition Award to eliminate shift/department nominations?

2. Pat Welte ENP scholarship – form – what is the award process – Laurie: led conversation on the scholarship requisites, rewording of vendor bullet just to be more politically correct, 80% section – how would this be tracked and is this fair? Linda – should be given only after someone passes the exam? National ENP scholarship follows that mode. Reword some of the other language on the document as well. Sue: is the name then correct? Linda: will reach out to other states and see how they are handling this and maybe this will help to copy rather than to reinvent the wheel. Please get this out as soon as possible – next ENP group is in January. Would like to present to everyone at the business meeting at the November conference. Ira: need to have a discussion on what the criteria is on who gets selected? Linda: other states also work with industry partners – perhaps they could match the scholarship and we could award two?

3. Region dates/updates:

- SOFA: Mike not here. Katja: Mike was reelected unanimously
- CEFA: Ira; he was reelected, nothing else substantial
- WEFA: Christine: rescheduled meeting was held yesterday. New Area VP was selected – Kevin Sowell of Santa Rosa County, and will be formally announced at the conference. Next meeting Dec 10<sup>th</sup>
- NOFA: Keith: will take minutes starting next week, will have a vote for area VP at that time

Some groups not having meetings now since November conference. Laurie: bylaws state two per year is mandatory – should there be more or not? Chapter meetings at the conference. Discussion ensued about what the content of these meetings really should be so that they are consistent across the areas. Ira: what’s the process after the meeting to submit minutes etc.? There was a vote and he was re-nominated to be the CEFA are VP again so it needs to be recorded. Laurie: the process needs to be recorded and minutes kept. Rolf: just highlights and summary of the meeting, not detailed minutes needed. Katja: these minutes should be kept and recorded, can use agenda and make notes on it to simplify. Laurie: posted to StarChapter once we move over, need to create a short SOP on this for guidance. Sue: when minutes are posted, maybe include the next meeting date and time.

4. StarChapter discussion: to include how to make payments; refund policy; phone number if required by gateway for PCI compliance / do we want to charge for listings / how to share newsletter by printing it (webpage print not PDF) / domain name and dns; domain management / website layouts: placement of log and content, option or log in options to header / shipping policy. Laurie: some of these items need to be given to treasurer, other individuals and she will get a list out on who is responsible for what. Greg: what’s the timeline? Laurie: will get out as soon as possible so we don’t fall behind.
5. Doodle Poll Voting practice; Ira is concerned since it’s not in the procedures. Laurie: bylaws 7.6 parliamentary authority: doodle poll voting can be put in that category; these are fully recorded and copy kept (will forward to secretary). Is there a different way to do this? It’s a good way to keep business moving along rather than waiting for each monthly call – the calls are stretching and getting longer. Ira: doodle polls do not allow for discussion whereas doing it on the calls allows for different opinions to be heard and possible swaying. Laurie: agrees, just attempting to keep business moving along. Ira: perhaps StarChapter would allow us to have electronic discussion with polling? Laurie: discontinue doodle poll voting until StarChapter can be utilized or only if no issue giving time for discussion? Greg: if electronic, might as well be on a call – okay with doodle poll as well and doesn’t see an issue with it. Ira: had a concern about the concern about StarChapter one since we spent money on it and didn’t have a real chance to discuss it due to time constraints – had hoped for discussion from Jeff but he didn’t have an opportunity to expand on his thoughts and current website capabilities. Ira: perhaps include a timeframe for discussion before votes are cast – maybe 5 days?
6. Keith: possibility of funding the cost of a consultant to draft changes to 365.172 & 173 with following in mind:
  - Edit the appropriate language within all statutes that governs the ability for the 911 Board unencumbered funds to build up such a high reserve
  - Edit the makeup of the 911 Board to 3 service providers, 6 911 coordinators and 1 county commissioner/sheriff/police chief or designeeKeith: when attended FSA meeting and got responses from different sheriff’s who remarked about 911 fee increase when the Board has several millions in reserves? Keith spoke to Jason Fuqua and they discussed the issue and it boils down to the statute not allowing for the usage of it, and the board’s makeup needs to be adjusted to be more for us not the industry. Coordinator’s Association does not have the funds to do this. Edits to the statutes need to be

proposed at the same time as you propose a change, as well as a narrative that needs to go with the proposed change, and therefore needing a professional to do this. Keith is asking for FL NENA to fund up to 20 hours to hire a consultant? Linda; we need to have clear language to the consultant as a board before we start on this. Sue: will get with Pinsky to get another opinion as well – he is a lobbyist. Linda will also reach out to Dan at National level to perhaps give us some guidance on the issue. Sue: put together a committee to get this started/drafted?

7. GIS Statewide Training; Laurie: this was discussed on the E911 Board – need to put together a quarterly plan for this from the FL NENA level; would be done in each region; would then put out for reimbursement after each class. Has been asked to get back to the E911 Board – Linda: no longer a quorum and this is a considerable amount of money and perhaps to have a separate call on this. Laurie: will send out a draft for discussion. Will send out an email to the board on what's the availability to discuss this soon. Katja: all Regions?
8. NENA 2<sup>nd</sup> VP - this item did not get discussed

#### **COMMITTEE REPORTS**

1. Treasurer; balances sent out in an email: Checking: \$36,810.21; Debit \$12,476.44; Conference \$43,580.08. Post card Invites to Conference were mailed out yesterday.
2. Conference Committee: Sue: schedule complete, budget right on track. Will get with Jeff to put out the completed schedule and additional information about the conference and hotel by Monday.
3. Media Committee; no report
4. Education Committee; no report
5. Public Education Committee; no report
6. Database Committee; Ira: subgroup met on Thursday September 26th and DMS activities were discussed.
7. Commercial Advisor Report; Rolf: no updates.

**ADJOURN – meeting was adjourned at 1123hrs**

**911** - Information is on Team911